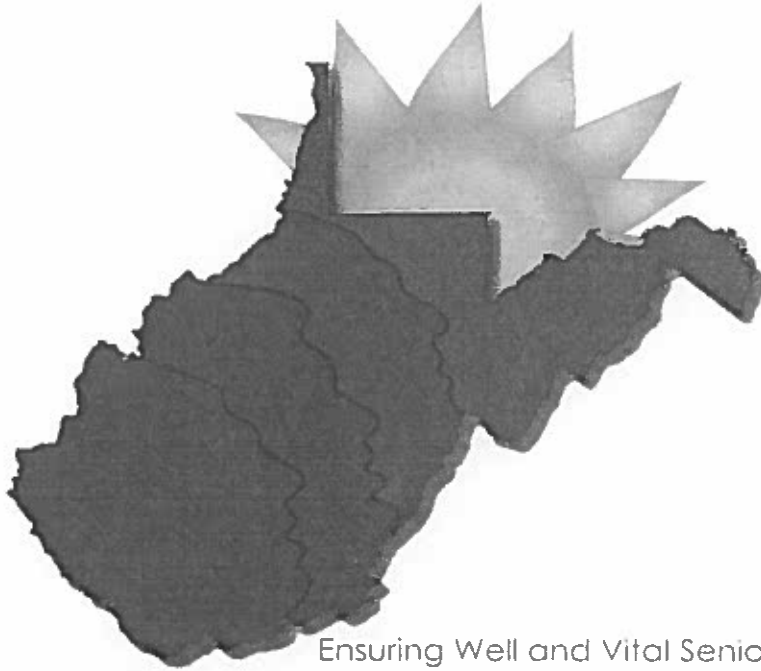


Federal FY 2022

West Virginia
Bureau of Senior Services



Ensuring Well and Vital Seniors

County Provider Plan

Provider Agency:
PRIDE COMMUNITY SERVICES, INC.

Issued August 2021

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Part I: VERIFICATION OF INTENT

Logan Plan
(County)

The FY 2022 Provider Plan is hereby submitted for the:

Region Two Logan County Area

(Planning & Service Area)

This document is for approval of Bureau funded services and activities from October 1, 2021 through September 30, 2022

Pride Community Services, Inc.

(Name of Provider Agency)

assures that this document adheres to all of the provisions of the Older Americans Act, as implemented by the Administration on Community Living and the Bureau, during the period identified. The Provider Agency named above will assume full authority to develop and administer the Provider Plan in accordance with all requirements of the Act and related State policies, procedures and regulations. In accepting this authority, the Provider Agency assumes the major responsibilities to develop and administer a comprehensive and coordinated system of services and activities for providing a positive impact on the lives of elderly people within the service area.

By submitting this Provider Plan to the WV Bureau of Senior Services for approval, the Provider Agency Board, it's Director, managers, and counselors agree to comply with the FY 2022 Provider Plan Assurances.

8/10/2021
(Date)


(Provider Agency Director's Signature)

The governing body of the Provider Agency has reviewed this Plan and supports all information contained herein.

8-13-2021
(Date)


(Sponsoring Board's Signature)

PART II: FY 2022 ASSURANCE OF COMPLIANCE

This section asserts and affirms the Provider's acceptance of the Bureau of Senior Services and federal and state conditions and assurances which govern use of Older Americans Act funds as well as other programs of the West Virginia Bureau of Senior Services as the designated focal point for the delivery of Older Americans Act services through the Bureau.

The PRIDE Community Services, Inc.

(Provider Agency)

confirms that the following assurances of compliance will be followed:

- (a) Each Provider Agency designated under section 305(a)(2)(A) shall, in order to be approved by the Area Agency on Aging, prepare and develop an area plan for a planning and service area for a two-, three-, or four-year period determined by the Area Agency on Aging, with such annual adjustments as may be necessary. Each such plan shall be based upon a uniform format for area plans within the State prepared in accordance with section 307(a)(1). Each such plan shall—

- (1) provide, through a comprehensive and coordinated system, for supportive services, nutrition services, and, where appropriate, for the establishment, maintenance, modernization, or construction of multipurpose senior centers (including a plan to use the skills and services of older individuals in paid and unpaid work, including multigenerational and older individual to older individual work), within the planning and service area covered by the plan, including determining the extent of need for supportive services, nutrition services, and multipurpose senior centers in such area (taking into consideration, among other things, the number of older individuals with low incomes residing in such area, the number of older individuals who have greatest economic need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) residing in such area, the number of older individuals who have greatest social need (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas) residing in such area, the number of older individuals at risk for institutional placement residing in such area, and the number of older individuals who are Indians residing in such area, and the efforts of voluntary organizations in the community), evaluating the effectiveness of the use of resources in meeting such need, and entering into agreements with providers of supportive services, nutrition services, or multipurpose senior centers in such area, for the provision of such services or centers to meet such need;

- (2) provide assurances that an adequate proportion, as required under section 307(a)(2), of the amount allotted for part B to the planning and service area will be expended for the delivery of each of the following categories of services—

- (A) services associated with access to services (transportation, health services (including mental and behavioral health services), outreach, information and assistance (which may include information and assistance to consumers on availability of services under part B and how to receive benefits under and participate in publicly supported programs for which the consumer may be eligible) and case management services);

- (B) in-home services, including supportive services for families of older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction; and

- (C) legal assistance;

and assurances that the Provider Agency will report annually to the Area Agency on Aging in detail the amount of funds expended for each such category during the fiscal year most recently concluded;

- (3) (A) designate, where feasible, a focal point for comprehensive service delivery in each community, giving special consideration to designating multipurpose senior centers (including multipurpose senior centers operated by organizations referred to in paragraph (6)(C)) as such focal point; and

- (B) specify, in grants, contracts, and agreements implementing the plan, the identity of each focal point so designated;

(4) (A)(i)(I) provide assurances that the Provider Agency will—

- (aa) set specific objectives, consistent with State policy, for providing services to older individuals with greatest economic need, older individuals with greatest social need, and older individuals at risk for institutional placement;
- (bb) include specific objectives for providing services to low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas; and

(II) include proposed methods to achieve the objectives described in items (aa) and (bb) of sub-clause (I);

(ii) provide assurances that the Provider Agency will include in each agreement made with a provider of any service under this title, a requirement that such provider will—

- (I) specify how the provider intends to satisfy the service needs of low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in the area served by the provider;
- (II) to the maximum extent feasible, provide services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas in accordance with their need for such services; and
- (III) meet specific objectives established by the Provider Agency, for providing services to low-income minority individuals, older individuals with limited English proficiency, and older individuals residing in rural areas within the planning and service area; and

(iii) with respect to the fiscal year preceding the fiscal year for which such plan is prepared —

- (I) identify the number of low-income minority older individuals in the planning and service area; (II) describe the methods used to satisfy the service needs of such minority older individuals; and
- (III) provide information on the extent to which the Provider Agency met the objectives described in clause (i).

(B) provide assurances that the Provider Agency will use outreach efforts that will—

- (i) identify individuals eligible for assistance under this Act, with special emphasis on—

- (I) older individuals residing in rural areas;
- (II) older individuals with greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
- (III) older individuals with greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas);
- (IV) older individuals with severe disabilities;
- (V) older individuals with limited English proficiency;
- (VI) older individuals with Alzheimer’s disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals); and
- (VII) older individuals at risk for institutional placement, specifically including survivors of the Holocaust; and

(ii) inform the older individuals referred to in sub-clauses (I) through (VII) of clause (i), and the caretakers of such individuals, of the availability of such assistance; and

(C) contain an assurance that the Provider Agency will ensure that each activity undertaken by the agency, including planning, advocacy, and systems development, will include a focus on the needs of low-income minority older individuals and older individuals residing in rural areas.

(5) provide assurances that the Provider Agency will coordinate planning, identification, assessment of needs, and provision of services for older individuals with disabilities, with particular attention to individuals with severe disabilities, and individuals at risk for institutional placement, with agencies that develop or provide services for individuals with disabilities;

(6) provide that the Provider Agency will—

- (A) take into account in connection with matters of general policy arising in the development and administration of the area plan, the views of recipients of services under such plan;
- (B) serve as the advocate and focal point for older individuals within the community by (in cooperation with agencies, organizations, and individuals participating in activities under the plan) monitoring, evaluating, and commenting upon all policies, programs, hearings, levies, and community actions which will affect older individuals;
- (C)(i) where possible, enter into arrangements with organizations providing day care services for children, assistance to older individuals caring for relatives who are children, and respite for families, so as to provide opportunities for older individuals to aid or assist on a voluntary basis in the delivery of such services to children, adults, and families;

(ii) if possible regarding the provision of services under this title, enter into arrangements and coordinate with organizations that have a proven record of providing services to older individuals, that—

(I) were officially designated as community action agencies or community action programs under section 210 of the Economic Opportunity Act of 1964 (42U.S.C. 2790) for fiscal year 1981, and did not lose the designation as a result of failure to comply with such Act; or

(II) came into existence during fiscal year 1982 as direct successors in interest to such community action agencies or community action programs;

and that meet the requirements under section 676B of the Community Services Block Grant Act; and

(iii) make use of trained volunteers in providing direct services delivered to older individuals and individuals with disabilities needing such services and, if possible, work in coordination with organizations that have experience in providing training, placement, and stipends for volunteers or participants (such as organizations carrying out Federal service programs administered by the Corporation for National and Community Service), in community service settings;

(D) establish an advisory council consisting of older individuals (including minority individuals and older individuals residing in rural areas) who are participants or who are eligible to participate in programs assisted under this Act, family caregivers of such individuals, representatives of older individuals, service providers, representatives of the business community, local elected officials, providers of veterans' health care (if appropriate), and the general public, to advise continuously the Provider Agency on all matters relating to the development of the area plan, the administration of the plan and operations conducted under the plan;

(E) establish effective and efficient procedures for coordination of—

(i) entities conducting programs that receive assistance under this Act within the planning and service area served by the agency; and

(ii) entities conducting other Federal programs for older individuals at the local level, with particular emphasis on entities conducting programs described in section 203(b), within the area;

(F) in coordination with the Area Agency on Aging and with the Area Agency on Aging responsible for mental and behavioral health services, increase public awareness of mental health disorders, remove barriers to diagnosis and treatment, and coordinate mental and behavioral health services (including mental health screenings) provided with funds expended by the Provider Agency with mental and behavioral health services provided by community health centers and by other public agencies and nonprofit private organizations;

(G) if there is a significant population of older individuals who are Indians in the planning and service area of the Provider Agency, the Provider Agency shall conduct outreach activities to identify such individuals in such area and shall inform such individuals of the availability of assistance under this Act;

(H) in coordination with the Area Agency on Aging and with the Area Agency on Aging responsible for elder abuse prevention services, increase public awareness of elder abuse, neglect, and exploitation, and remove barriers to education, prevention, investigation, and treatment of elder abuse, neglect, and exploitation, as appropriate; and

(I) to the extent feasible, coordinate with the Area Agency on Aging to disseminate information about the State assistive technology entity and access to assistive technology options for serving older individuals;

(7) provide that the Provider Agency shall, consistent with this section, facilitate the areawide development and implementation of a comprehensive, coordinated system for providing long-term care in home and community-based settings, in a manner responsive to the needs and preferences of older individuals and their family caregivers, by—

(A) collaborating, coordinating activities, and consulting with other local public and private agencies and organizations responsible for administering programs, benefits, and services related to providing long-term care;

(B) conducting analyses and making recommendations with respect to strategies for modifying the local system of long-term care to better—

(i) respond to the needs and preferences of older individuals and family caregivers;

(ii) facilitate the provision, by service providers, of long-term care in home and community-based settings; and

(iii) target services to older individuals at risk for institutional placement, to permit such individuals to remain in home and community-based settings;

(C) implementing, through the agency or service providers, evidence-based programs to assist older individuals and their family caregivers in learning about and making behavioral changes intended to reduce the risk of injury, disease, and disability among older individuals; and

(D) providing for the availability and distribution (through public education campaigns, Aging and Disability Resource Centers, the Provider Agency itself, and other appropriate means) of information relating to—

(i) the need to plan in advance for long-term care; and

- (ii) the full range of available public and private long-term care (including integrated long-term care) programs, options, service providers, and resources;
- (8) provide that case management services provided under this title through the Provider Agency will—
 - (A) not duplicate case management services provided through other Federal and State programs;
 - (B) be coordinated with services described in subparagraph (A); and
 - (C) be provided by a public agency or a nonprofit private agency that—
 - (i) gives each older individual seeking services under this title a list of agencies that provide similar services within the jurisdiction of the Provider Agency;
 - (ii) gives each individual described in clause (i) a statement specifying that the individual has a right to make an independent choice of service providers and documents receipt by such individual of such statement;
 - (iii) has case managers acting as agents for the individuals receiving the services and not as promoters for the agency providing such services; or
 - (iv) is located in a rural area and obtains a waiver of the requirements described in clauses (i) through (iii);
- (9) (A) provide assurances that the Provider Agency, in carrying out the State Long-Term Care Ombudsman program under section 307(a)(9), will expend not less than the total amount of funds appropriated under this Act and expended by the agency in fiscal year 2019 in carrying out such a program under this title;
- (B) funds made available to the Provider Agency pursuant to section 712 shall be used to supplement and not supplant other Federal, State, and local funds expended to support activities described in section 712;
- (10) provide a grievance procedure for older individuals who are dissatisfied with or denied services under this title;
- (11) provide information and assurances concerning services to older individuals who are Native Americans (referred to in this paragraph as "older Native Americans"), including—
 - (A) information concerning whether there is a significant population of older Native Americans in the planning and service area and if so, an assurance that the Provider Agency will pursue activities, including outreach, to increase access of those older Native Americans to programs and benefits provided under this title;
 - (B) an assurance that the Provider Agency will, to the maximum extent practicable, coordinate the services the agency provides under this title with services provided under title VI; and
 - (C) an assurance that the Provider Agency will make services under the area plan available, to the same extent as such services are available to older individuals within the planning and service area, to older Native Americans;
- (12) provide that the Provider Agency will establish procedures for coordination of services with entities conducting other Federal or federally assisted programs for older individuals at the local level, with particular emphasis on entities conducting programs described in section 203(b) within the planning and service area.
- (13) provide assurances that the Provider Agency will—
 - (A) maintain the integrity and public purpose of services provided, and service providers, under this title in all contractual and commercial relationships;
 - (B) disclose to the Assistant Secretary and the Area Agency on Aging—
 - (i) the identity of each nongovernmental entity with which such agency has a contract or commercial relationship relating to providing any service to older individuals; and
 - (ii) the nature of such contract or such relationship;
 - (C) demonstrate that a loss or diminution in the quantity or quality of the services provided, or to be provided, under this title by such agency has not resulted and will not result from such contract or such relationship;
 - (D) demonstrate that the quantity or quality of the services to be provided under this title by such agency will be enhanced as a result of such contract or such relationship; and
 - (E) on the request of the Assistant Secretary or the State, for the purpose of monitoring compliance with this Act (including conducting an audit), disclose all sources and expenditures of funds such agency receives or expends to provide services to older individuals;
- (14) provide assurances that preference in receiving services under this title will not be given by the Provider Agency to particular older individuals as a result of a contract or commercial relationship that is not carried out to implement this title;
- (15) provide assurances that funds received under this title will be used—
 - (A) to provide benefits and services to older individuals, giving priority to older individuals identified in paragraph (4)(A)(i); and
 - (B) in compliance with the assurances specified in paragraph (13) and the limitations specified in section 212;
- (16) provide, to the extent feasible, for the furnishing of services under this Act, consistent with self-directed care;

- (17) include information detailing how the Provider Agency will coordinate activities, and develop long-range emergency preparedness plans, with local and State emergency response agencies, relief organizations, local and State governments, and any other institutions that have responsibility for disaster relief service delivery;
- (18) provide assurances that the Provider Agency will collect data to determine—
- (A) the services that are needed by older individuals whose needs were the focus of all centers funded under title IV in fiscal year 2019; and
- (B) the effectiveness of the programs, policies, and services provided by such Provider Agency in assisting such individuals; and
- (19) provide assurances that the Provider Agency will use outreach efforts that will identify individuals eligible for assistance under this Act, with special emphasis on those individuals whose needs were the focus of all centers funded under title IV in fiscal year 2019.
- (b)(1) An Provider Agency may include in the area plan an assessment of how prepared the Provider Agency and service providers in the planning and service area are for any anticipated change in the number of older individuals during the 10-year period following the fiscal year for which the plan is submitted.
- (2) Such assessment may include—
- (A) the projected change in the number of older individuals in the planning and service area;
- (B) an analysis of how such change may affect such individuals, including individuals with low incomes, individuals with greatest economic need, minority older individuals, older individuals residing in rural areas, and older individuals with limited English proficiency;
- (C) an analysis of how the programs, policies, and services provided by such area agency can be improved, and how resource levels can be adjusted to meet the needs of the changing population of older individuals in the planning and service area; and
- (D) an analysis of how the change in the number of individuals age 85 and older in the planning and service area is expected to affect the need for supportive services.
- (3) An Provider Agency, in cooperation with government officials, State agencies, tribal organizations, or local entities, may make recommendations to government officials in the planning and service area and the State, on actions determined by the area agency to build the capacity in the planning and service area to meet the needs of older individuals for—

- (A) health and human services;
- (B) land use;
- (C) housing;
- (D) transportation;
- (E) public safety;
- (F) workforce and economic development;
- (G) recreation;
- (H) education;
- (I) civic engagement;
- (J) emergency preparedness;
- (K) protection from elder abuse, neglect, and exploitation;
- (L) assistive technology devices and services; and
- (M) any other service as determined by such agency.

(c) Each State, in approving Provider Agency plans under this section, shall waive the requirement described in paragraph (2) of subsection (a) for any category of services described in such paragraph if the Provider Agency demonstrates to the Area Agency on Aging that services being furnished for such category in the area are sufficient to meet the need for such services in such area and had conducted a timely public hearing upon request. 07/09/2020 9

(d)(1) Subject to regulations prescribed by the Assistant Secretary, an Provider Agency designated under section 305(a)(2)(A) or, in areas of a State where no such agency has been designated, the Area Agency on Aging, may enter into agreement with agencies administering programs under the Rehabilitation Act of 1973, and titles XIX and XX of the Social Security Act for the purpose of developing and implementing plans for meeting the common need for transportation services of individuals receiving benefits under such Acts and older individuals participating in programs authorized by this title.

(2) In accordance with an agreement entered into under paragraph (1), funds appropriated under this title may be used to purchase transportation services for older individuals and may be pooled with funds made available for the

provision of transportation services under the Rehabilitation Act of 1973, and titles XIX and XX of the Social Security Act.

(e) An Provider Agency may not require any provider of legal assistance under this title to reveal any information that is protected by the attorney-client privilege.

(f)(1) If the head of a Area Agency on Aging finds that an Provider Agency has failed to comply with Federal or State laws, including the area plan requirements of this section, regulations, or policies, the State may withhold a portion of the funds to the Provider Agency available under this title.

(2) (A) The head of a Area Agency on Aging shall not make a final determination withholding funds under paragraph (1) without first affording the Provider Agency due process in accordance with procedures established by the Area Agency on Aging.

(B) At a minimum, such procedures shall include procedures for—

(i) providing notice of an action to withhold funds;

(ii) providing documentation of the need for such action; and

(iii) at the request of the Provider Agency, conducting a public hearing concerning the action.

(3) (A) If a Area Agency on Aging withholds the funds, the Area Agency on Aging may use the funds withheld to directly administer programs under this title in the planning and service area served by the Provider Agency for a period not to exceed 180 days, except as provided in subparagraph (B).

(B) If the Area Agency on Aging determines that the Provider Agency has not taken corrective action, or if the Area Agency on Aging does not approve the corrective action, during the 180-day period described in subparagraph (A), the Area Agency on Aging may extend the period for not more than 90 days.

(g) Nothing in this Act shall restrict an Provider Agency from providing services not provided or authorized by this Act, including through—

(1) contracts with health care payers;


(2) consumer private pay programs; or

(3) other arrangements with entities or individuals that increase the availability of home and community-based services and supports.

042 U.S.C. 3026g



Signature and Title of Authorized Official



Date

Provider Plan Part III: Section A – COMMUNITY FOCAL POINTS

County: Logan

Administrative Office Name: PRIDE COMMUNITY SERVICES, INC.

Address: 699 STRATTON STREET LOGAN, WV 25601

Phone #: 304-752-6868 E-mail: KATHY.OOTEN@LOGANPRIDE.COM

Contact Person: KATHY OOTEN

Days/Hours of Operation: 8:30-4:30

Multi-purpose Senior Centers or Comprehensive Service Delivery Sites

County: LOGAN

Center/Site Name: EARL JARVIS SENIOR ENRICHMENT CENTER

Address: 699 STRATTON STREET LOGAN, WV 25601

Phone #: 304-752-6868 E-mail: KATHY.OOTEN@LOGANPRIDE.COM

Contact Person: KATHY OOTEN

Days/Hours of Operation: 11:30-1:30

County: LOGAN

Center/Site Name: CHAPMANVILLE TOWERS CONGREGATE SITE

Address: 3047 NORTH MAIN STREET CHAPMANVILLE WV 25508

Phone #: 304-855-4594 E-mail: KATHY.OOTEN@LOGANPRIDE.COM

Contact Person: KATHY OOTEN

Days/Hours of Operation: 11:30-1:30

County: LOGAN

Center/Site Name: TRACY VICKERS COMMUNITY CENTER CONGREGATE SITE

Address: 68 BOISE STREET CHAPMANVILLE WV 25508

Phone #: 304-855-4582 E-mail: KATHY.OOTEN@LOGANPRIDE.COM

Contact Person: KATHY OOTEN

Days/Hours of Operation 11:30-1:30

Provider Plan Part III: Section B – COUNTY MEAL SITES

* All locations where meals are served.

Provider Agency: PRIDE COMMUNITY SERVICES, INC.			
County: LOGAN			
*Nutrition Site Location (name, address, phone number, & contact person/site supervisor)	Home-Delivery Yes or No	Days of Week Site is Open	Hours of Operation
1. EARL JARVIS ENRICHMENT CENTER 699 STRATTON STREET LOGAN, WV 25601 304-752-6868	YES	MON-FRI	8:30- 4:30
2. CHAPMANVILLE TOWERS CONGREGATE SITE 3407 NORTH MAIN STREET CHAPMANVILLE, WV 25508	NO	MON-FRI	11:30- 1:30
3. T. VICKERS COMMUNITY CTR CONGREGATE SITE 68 BOISE STREET CHAPMANVILLE, WV 25508 304-855-4582	NO	MON-FIR	11:30- 1:30
4.			
5.			
6.			
7.			
8.			

Provider Plan Part III: Section C – COUNTY HOME-DELIVERED MEAL ROUTES

Provider Agency: PRIDE COMMUNITY SERVICES, INC.		
County: LOGAN		
Nutrition Site Location (name, address, phone number, & contact person/site supervisor)	List Route Names (Estimate Mileage from the Nutrition Site to the furthest Delivery Location)	Time Duration of Route
1. EARL JARVIS ENRICHMENT CENTER 699 STRATTON STREET LOGAN, WV 25601 304-752-6868 KATH OOTEN, DIRECTOR OF SEN SERVICES	HOLDEN/OMAR/MAN-29 MILES WESTLOGAN-RT.44/ CHAPMANVILLE 17MILES, WHITMAN/HOLDEN VERDUNVILLE 6.9 MILES	6 HOURS 5.HOURS 1.5 HOURS
2.		
3.		
4.		
5.		
6.		
7.		
8.		

Provider:

Provider Plan Part III - Section D: PROGRAM SERVICE PROJECTIONS

FY 2022 (October 1, 2021 to September 30, 2022) - Original

Titles III - B/C: Supportive & Nutrition Services

Cluster 1

Service Activity	60+ Served	Total Units
Adult Day Care (\$8 per hour)		
Home-Delivered Meals (\$5.75 per meal)	150	28313
Homemaker (\$13 per hour)		
Chore (\$13 per hour)		
Personal Care (\$16 per hour)		
Home-Delivered Pick-Up Meals (\$5.25/ meal)	10	50
Home Delivered Non Emergency	150	2000
Frozen/ Shelf stable/Pre-prepared (\$3.75/meal)		

Cluster 2

Service Activity	60+ Served	Total Units
Assisted Transportation (1 way trip)	40	30
Congregate Meal (\$ 5.25 per meal)	80	11259
Congregate Temporary Pick-Up Meals (\$5.25/ meal)	10	50
Nutrition Counseling (1 session)		
Congregate Non Emergency	80	1000
Frozen/ Shelf stable/ Pre-prepared (\$3.75/ meal)		

Cluster 3

Service Activity	60+ Served	Total Units
Information & Assistance (contacts)	100	500
Outreach (contacts)	350	350
Transportation (1 way trip)	100	4000
Nutrition Education (1 session)	100	400

Provider:

Provider Plan Part III - Section D: PROGRAM SERVICE PROJECTIONS

FY 2022 (October 1, 2021 to September 30, 2022) - Original

Other: Titles III - B/C: Supportive & Nutrition Services

Service Activity	60+ Served	Total Units
Group Meals (meals)		
Group Client Support (hours)*		
Individual Client Support (hours)**	50	250

*Instruction and Training, Material Aid

**Counseling, Discount, Letter/ Writing/ Reading/ Prescription Aid/ Telephoning/ Visiting/ Medication Mgmt

Title III-D Evidenced Based Programs

Service Activity	60+ Served	Total Units
Chronic Disease Self Management (hours)		
Dining with Diabetes (hours)		
A Matter of Balance (hours)		
Healthy Steps for Older Adults (hours)		
Ta Ji Quan: Moving for Better Balance (hours)		
Tai Chi for Arthritis (hours)		
Tai Chi for Diabetes (hours)		
Tai Chi for Osteoporosis (hours)		
Walk with Ease (hours)	75	1250
Stepping On (hours)		
Other Approved (hours)		

Title III-E: Family Caregiver Services

Service Activity	60+ Served	Total Units
Caregiver Counseling/ Support Group (hours)	20	40
Caregiver Information & Assistance (contact)	50	100
Caregiver Training (hours) Not Agency Staff	20	40
Congregate Respite (\$8 per hour)		
In Home Respite (\$14 per hour)	8	1784

Provider: PRIDE Community Services, Inc.

Provider Plan Part IV - Section A: Titles III B, D & E Program Narrative

Attach additional pages if necessary

1. Specify how you will target and provide services to older individuals who are low income and in greatest economic need within service delivery area (SDA).

Response: Agency will use the following methods to target the above described population: distribute flyers at local Health Department, doctor offices, DHHR and hospitals along with radio and newspaper advertisements; participate and host community events in heavily populated minority areas; provide case management services, In-Home programs and access to Aging & Disability Resource Centers; partner with local mental health agency; and use agency assessments to provide full range of services. All outreach efforts target the above populations because Logan County is entirely rural.

2. Specify how you will target and provide services to older individuals with long –term care needs and at risk of institutionalization.

Response: Referrals from Health professionals and Community Resources; Referrals from Aging & Disability Resource Centers and Case Management

3. Specify how you will target and provide services to low-income minority individuals (i.e.. ethnic appropriate meals, etc.).

Response: We plan to provide services to low-income minority individuals through social media, flyers, community partners, outreach events and word of mouth and allow their input on the meals, activities and celebrations planned.

4. Specify how you will target and provide services to older individuals with limited English proficiency.

Response: We plan to take reasonable steps to ensure that persons with limited English proficiency have access and opportunity to participate in our services, activities and programs. Language assistance will be provided through interpreters and/or technology and telephonic interpretation services.

5. Specify how you will identify and provide services to older individuals with the greatest social needs, including minority and rural individuals.

Response: : Agency will use the following methods to target the above described population: distribute flyers at local Health Department, doctor offices, DHHR and hospitals along with radio and newspaper advertisements; participate and host community events in heavily populated minority areas; provide case management services, In-Home programs and access to Aging & Disability Resource Centers; partner with local mental health agency; and use agency assessments to provide full range of services. All outreach efforts target the above populations because Logan County is entirely rural.

6. If there is a significant older Native American population in your SDA, specify how you will inform said population about services.

Response: No population in service area.

7. Specify how you will identify adults of any age with Alzheimer's disease and related disorders (and caretakers of such individuals) and assist them with accessing appropriate Family Caregiving services.

Response: Referrals from Health professionals and Community Resources; Referrals from Aging & Disability Resource Centers and Case Management.

8. Briefly, specify how you will address coordination with emergency response agencies for emergency preparedness for disasters.

Response: We have an emergency plan and partner with local health department of emergency preparedness. Logan's 911 system has planned emergency response activities on a regular basis and we are part of the county's emergency disaster plan.

9. Describe how you will meet the transportation needs for seniors and adults with disabilities in your SDA.

Response: We currently provide assisted transportation to seniors and adults with disabilities.

10. Please describe any services you plan to offer remotely via tele-media, or any you would like to explore developing.

Response: We do not offer remote services and do not plan to offer them.

11. Describe plans to establish or expand multigenerational experiences/services (i.e. after school programs, bring your grandchild to lunch, multigenerational fitness programs, etc.).

Response: *We routinely plan activities with our Head Start students and senior. These activities usually occur around holidays. We would like to expand our activities to include multigenerational fitness programs and other experiences.*

12. Describe plans for increasing business acumen, capacity building, and other steps in establishing partnerships and contracts with health care payers, consumers' private pay, or other entities interested in acquiring/purchasing community-based services and supports.

Response: *We are always looking for ways to increase our services with current and new partners.*

13. Describe plans to modernize your nutrition service to meet the needs of existing and emerging seniors. Efforts that also meets the OAAA objective of promoting the health and well-being of older individuals by assisting them with nutrition and socialization.

Response: *We currently do not have any plans to change our services but we are always looking for ways to meet the needs of our clients.*

14. Describe efforts to meet the needs of older individuals for "assistive technology" devices and services (partnerships other entities, etc.).

Response: *We try to meet the needs of our clients when requested with wheelchairs, walkers, canes, etc. If a client presents a specific need, we will try to meet it or locate a provider for the service.*

15. Describe Health Promotion and Disease Prevention activities to provide education and other tools to help individuals manage chronic conditions (such as diabetes, chronic-pain, arthritis, depression, lung disease, heart disease, mental and behavioral health disorders, and vaccine -preventable diseases.

Response: *We currently provide monthly food and fitness newsletters and occasionally offer other trainings, such as Dining with Diabetes. We have implemented a Walk with Ease program and provide various activities, such as bingo, crafts and dancing. We also provide educational health and wellness material.*

16. Specify the number of volunteers you will have assisting by program and your goal for recruiting additional volunteers.

Response: *We currently have three volunteers and recruit volunteers on a continuous basis through our agency Volunteer Services program.*

Provider:

Provider Plan Part IV - Section B: Titles III B, C, D, & E Public Comment Period

Attach additional pages if necessary

17. Attach public comment agenda, attendance sheet and minutes from the agency's public comment period.

Response:

The following procedures will be followed in the event of a change in location or significant change in program services. Otherwise, plan will be posted on agency website.

(1) Agency will set the date, time and place

(2) Agency will post flyers at all of the nutrition sites, website and other social media

(3) Agency will send copy out memo to Home Delivered meal clients and Board Members that written comments will be accepted by them

(4) Agency will send out a short press release with brief outline of the types of services currently offered or projected and purpose of hearing is to get input from seniors and the community

(5) Agency will keep attendance sheet and record of comments

2022 Program Year Board Certification

I, Jeff Vallet, certify that PRIDE COMMUNITY SERVICES, INC.
(Name) (Agency Name)

Board of Directors Executive Committee is as follows:

President:

Vice-President:

Jeff Vallet
(Name)
PO Box 1043, Logan, WV 25601
(Address)
cjvallet@vallettax.com
(Email)
304-752-0038
(Phone)

Kathleen Mounts
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(Phone)

Secretary:

Cassandra Johnson
(Name)
PO Box 252, Peach Creek, WV 25639
(Address)
cjohnson_2012@yahoo.com
(Email)
304-784-7320
(Phone)

Treasurer:

John Turner
(Name)
Rm 101, Logan County Courthouse
(Address) Logan, WV 25601
jturn4@yahoo.com
(Email)
304-855-7083
(Phone)

I further certify that neither the agency nor its principals are presently banned, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in federal awards by any federal department or agency (Executive Order 12549, 45 CFR Part 76).

Certify that there is a comprehensive, board-approved policies and procedures manual, an agency-specific personnel policies and procedures manual and Board Authorized Signature Authority for non-NGA Awards and Reports.

I further certify that the Board of Directors of PRIDE COMMUNITY SERVICES, INC.

meets the Standards of the 2020 Notification of Grant Award and Conditions as well as is operating under current By-laws of the Organization.

Jeff Vallet
Board President

8-13-2021
Date